



a new leaf
helping families, changing lives

DVSTOP Program

A New Leaf's Shelter Overflow Program provides short-term emergency placement at a confidential location to high-risk domestic violence victims when shelters are full.



Immediate Safety for Survivors

The Shelter Overflow Program operates 24/7, 365 days a year, providing immediate support to those experiencing domestic violence. Serving single adults and adults with children in high-risk domestic violence situations, the program offers a safe, temporary place to stay until longer-term shelter or another safe location is identified. This service is not guaranteed and is only for those most in danger.



Short-Term Care and Critical Resources

Those who arrive at the Shelter Overflow Program are placed in a confidential, temporary location and provided with essential basic needs. During this time, staff offer crisis intervention, guidance, and referrals to help individuals take the next step toward safety. This immediate support helps stabilize each situation and creates a bridge to more permanent housing and services.



Support for Those Most at Risk

The Shelter Overflow Program also serves those who may face barriers to entering traditional shelters. This includes people with late-term pregnancies, disabilities, larger families, and men; ensuring support is available to those often hardest to place. Through coordinated shelter placement, community resources, and expedited services, this program acts as a life-saving intervention in high-risk situations.

How to Access Support

If you are in an emergency situation, please call **911**.

Survivors should call the 24-hour hotline **(480) 890-3039** or 1-844-SAFEDVS. Trained operators assess the level of danger and determine which resources would be the most helpful to the caller.

Survivors can also email **DVSTOP@turnanewleaf.org** for assistance.

Where Support is Offered

Due to the sensitive nature of the services A New Leaf provides, the Shelter Overflow Program is located in a confidential location to protect clients and staff.

A New Leaf works closely with the City of Phoenix, Arizona Coalition to End Sexual and Domestic Violence, the Department of Economic Security, other Maricopa County domestic violence shelters, and numerous state and private funders.

Other Resources

A New Leaf offers a wide variety of services. If you are facing challenges relating to domestic violence, you may also be interested in some of the services below. Please ask a staff member at A New Leaf about these programs, go to **TurnaNewLeaf.org**,

- Domestic Violence Court Advocacy
- Domestic Violence Healing Services
- Sexual Violence Services
- Emergency Rental Assistance
- Emergency Utility Assistance
- Employment Assistance

Equal Opportunity Employer/Program - Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services: 7-1-1. Free language assistance for DES services is available upon request.