



a new leaf

helping families, changing lives

Housing and Health Opportunities (H2O)

A New Leaf's H2O program connects housing and healthcare to help neighbors experiencing homelessness or instability achieve safe, stable housing and improved wellbeing.



Housing Support Tailored to Each Individual

Services focus on connecting individuals to housing, supporting them through the process, and providing ongoing guidance to help them stay stably housed. A New Leaf works with healthcare and community partners to help clients secure housing. Housing solutions may include transitional housing, rental assistance, or enhanced shelter through A New Leaf or other housing partners.



Coordinated Care for Health and Stability

H2O takes a collaborative approach by aligning housing support with each participant's healthcare plan. Staff work closely with healthcare teams to ensure services address both housing and health needs, helping individuals access medical, behavioral health, and other critical supports. This coordinated model is designed to improve overall wellbeing while reducing barriers to long-term stability.



Ongoing Support to Maintain Housing

Participants receive continued support to help them stay housed and avoid eviction. This includes budgeting assistance, connections to income and employment resources, and regular check-ins with a dedicated support specialist. By building strong relationships and providing consistent guidance, the program helps clients achieve lasting independence and a place they can call home.

How to Access Support

Individuals cannot enroll directly in the H2O program. Services are accessed through a referral from a healthcare or behavioral health provider, such as a health plan, care coordinator, or case manager. Providers will assess eligibility and submit a referral through a third-party administrator.

Once referred, a housing support specialist will connect with the individual to begin services and guide them through next steps toward stable housing.

Where Support is Offered

H2O services are delivered in the community, meeting individuals where they are: in shelters, housing settings, healthcare environments, or other safe locations.

Support is provided through a combination of in-person visits, phone, and virtual communication, ensuring flexible and consistent access to services based on each individual's needs.

Other Resources

A New Leaf is here for you. If you're facing housing challenges, we offer a range of caring, effective services that could help you take the next step forward. Please ask a staff member at A New Leaf about these programs or go to **TurnaNewLeaf.org**.

- Emergency Rental Assistance
- Emergency Utility Assistance
- Financial Coaching and Budgeting
- Long-term Affordable Housing
- Tenant Based Rental Assistance
- Employment Assistance

Equal Opportunity Employer/Program - Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services: 7-1-1. Free language assistance for DES services is available upon request.