



# a new leaf 24/hr domestic violence hotline

Maricopa and Pinal Counties

## life-saving hotline support

**A New Leaf's SAFEDVS hotline is a 24-hour domestic violence hotline providing assistance to survivors of abuse in Maricopa and Pinal Counties.**

**24-hr DV hotline: (480) 890-3039 or 1-844-SAFEDVS**

When a survivor calls A New Leaf's SAFEDVS hotline, a staff member will always be available to assist. Our trained operators will immediately assess the level of danger in order to determine which resources would be the most helpful to the caller. Every caller is assisted according to their unique circumstances, no matter what they may be.

Some callers receive immediate police assistance, while others work with the operator to build a safe exit plan. Wherever a survivor is on their journey to finding safety, A New Leaf will be able to help them plan for the future. Operators help survivors access emergency shelter, basic needs, and other services, such as legal advocacy, referrals, employment assistance, and financial literacy classes.



emergency  
shelter



legal  
advocacy



24-hr  
safety



basic needs

A New Leaf's SAFEDVS hotline saves thousands of lives each year and continues to be a key community resource for Maricopa and Pinal Counties. Without this resource, many survivors would not have a central location to find services and support. Everyone that calls the hotline is eligible for resources, however, due to limited resources, assistance is not guaranteed.

# how to get help

**24-hr DV hotline: (480) 890-3039 or 1-844-SAFEDVS**

**If you are in an emergency situation, please call 911.**

A New Leaf is able to provide or refer callers to a wide variety of resources that include housing and shelter, court advocacy and legal services, workforce training, and transportation assistance. All these critical resources help to make the decision to leave easier and safer.

Importantly, A New Leaf understand that leaving an abusive situation can be complicated and stressful. Our staff members are here to help you along the way, doing away with uncertainty and fear. At A New Leaf, you will never be alone on your journey towards peace and healing.

**Phone:** (480) 890-3039 or 1-844-SAFEDVS | **Email:** DVSTOP@turnanewleaf.org

## location

The SAFEDVS Hotline is operated 24 hours a day, 7 days a week. The location of the hotline is at a secure location. Survivors can call the hotline as often as necessary for their safety. A New Leaf offers shelter and services at confidential sites across the Valley.

## other resources

**A New Leaf offers a wide variety of services.** If you are facing challenges relating to domestic violence, you may also be interested in some of the services below. Please ask a staff member at A New Leaf about these programs, go to **TurnaNewLeaf.org**, or call (480) 969-4024.

- Domestic Violence Shelter
- Employment Assistance
- Financial Coaching and Budgeting
- Domestic Violence Court Advocacy
- Sexual Violence Services
- Counseling and Therapeutic Programs

Equal Opportunity Employer/Program

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services: 7-1-1. Free language assistance for DES services is available upon request.